

## Reflecting on the Past, Celebrating the Present, Shaping our future together.

Session Title	Start Time	End Time	Speaker	Session Description
<b>Sunday, May 21</b>				
Credential: R2T4	12:00 PM	3:00 PM	Sarah Larson-Kasabian (Central Michigan University) and Michelle McNier (Mid Michigan College)	<i>Pre-Conference Credential</i>
New Comers/Masterclass	3:15 PM	4:15 PM	Steven Foster	
Conference Kick-OFF	4:30 PM	4:45 PM	Steven Foster	
<b>Mindfulness, Emotional Intelligence, Self-Care and Well-being: The Importance , the need and the use for Staff and Students</b>	4:45 PM	5:45 PM	<b>Guest Speaker: Dinah Schaller</b>	<i>Learning Objectives: Neuroscience and trauma-informed approaches to support self-care and well being in this VUCA world. How to increase your capacity to be aware of, control and express emotions in challenging situations through the use of mindfulness. How to support staff and students capacity for positive interpersonal relationships, judiciously and empathetically.</i>
Reception	5:45 PM	6:15pm		
Dinner	6:15pm	7:15 PM		
DJ with 60's Theme Night	7:15pm	10:00PM		
<b>Monday, May 22,</b>				
Breakfast Buffet	8:00 AM	9:00 AM		
Past President's Breakfast	8:00 AM	9:00 AM		
<b>Financial Aid: How to Make Dreams Come True in Tough Times</b>	9:00 AM	10:30 AM	<b>Key Note: Shariem Satterfield</b>	<i>Times are tough. Many professionals across the nation in different fields are struggling to stay positive in jobs that make them feel exhausted and underappreciated. So how do you prosper under these conditions? You prosper by remembering your value and by changing how you operate and how you view progress. In this session, you are going to be reminded why the Financial Aid Dept is important, what you can offer the school that no other department can, and how you can create and implement a business strategy that will lead you into a better future.</i>
Coffee Break - Beverages & Bidding	10:30 AM	10:45 AM		
Exhibits Open & Silent Auction Begins	10:30 AM	3:45 PM		
<b>Interest Sessions</b>	<b>10:45 AM</b>	<b>11:40 AM</b>		
Loans in a Changing Environment-How Should We Counsel?	10:45 AM	11:40 AM	William Shaffner, MOHELA	<i>Participants in this conversation will discuss the ever-changing world of student loans, including: Return-to-Repayment; Public Service Loan Forgiveness; The Biden Harris Loan Forgiveness; Fresh Start; and other initiatives impacting student loans and the impact on students and aid offices. How should we counsel in these rapidly changing times?</i>
IPEDS Why is it Important?	10:45 AM	11:40 AM	Lajanis Allen (Douglas J Aveda Institute)& David DeBoer (Grand Rapids Community College)	<i>This session focuses primarily on an overview of the IPEDs reporting process and how the various reports are used for policy decisions, data research, College Navigator and other aggregated reports. We will discuss the various training opportunities to learn about producing the datasets.</i>
So you want to go to the next level??	10:45 AM	11:40 AM	Stephanie Trap (Lansing Community College), Nicole Boelk (Oakland University) and Carol Carpenter (Cornerstone University) and Craig Slaughter (Kenyon College)	<i>Engage with financial aid professionals to learn more about their career experiences and how those experiences helped them to advance to the next level. The interactive session will be a great way for you to learn more about what the panelists had to overcome in their career journey and recommendations they have for moving your career forward. The session will be a great time for you to ask your burning questions about getting to the next level.</i>
Q and A with Shariem	10:45 AM	11:40 AM	Shariem Satterfield	<i>During this session you will have more one on one time with Shariem to ask her follow up questions on How to Make Dreams come True in Tough Times.</i>

Veteran Affairs	10:45 AM	11:40 AM	Erin Annis (Ascent Funding), Kara Korf (Michigan State University) and Amanda Cantu (University of St. Thomas)	<i>Join us for an interactive discussion about veteran and active military students. Discover the process, benefits, and experiences your military-affiliated students have on campus. We will discuss the application process, the various benefits, and how those interact with other federal and state aid. We encourage you to bring your questions!</i>
Lunch Buffet	12:00	1:00 PM		<i>Business Meeting and Awards</i>
<b>Interest Sessions</b>	<b>1:15 PM</b>	<b>2:10 PM</b>		
Refi vs. Consolidation: The Quiet Revolution	1:15 PM	2:10 PM	Kevin McNamara, Earnest	<i>Student Loan Refinancing is quietly surpassing Consolidation as the preferred method of accelerating student loan repayment, yet many financial aid professionals use the terms Refinancing and Consolidation interchangeably. Learn the differences and advantages of each, because your graduates stand to gain (or lose) tens of thousands of dollars from their choice.</i>
The A, B, Cs of the PPA and ECAR	1:15 PM	2:10 PM	Stephanie Trapp (Lansing Community College), Becca Murphy (Kalamazoo College)	<i>Come sit in the front of the class for a groovy experience on how to maintain eligibility to participate in the Federal Student Aid (FSA) programs. During the dynamite presentation, we will discuss general eligibility requirements as well as how to renew the PPA/ECAR. Do you dig it?</i>
Working with Marginalized Student Students: Digging Deeper into Trauma and Neuroscience	1:15 PM	2:10 PM	Dinah Schaller	<i>How trauma and the brain impact students ability to process and retain information. How to create a safe, connected and structured environment in which students can thrive. Why having your own self-care and well-being practice supports trauma informed approaches and services. Where to begin when a student is experiencing dysregulation and so are you.</i>
Leading effectively during a stressful time in Financial Aid	1:15 PM	2:10 PM	Leadership Group: Andy Spohn (Jackson College), Sarah Kasabian-Larson (Central Michigan University), Heather Swanson, Lana Greaves (Western Michigan University), Shobana Mohanan, Alfany Rosales, and Monet Tiedman	<i>Come learn how to increase positivity through adaptability, resilience, and appreciation in the workplace.</i>
R2T4 Basics and Best practices for implementation	1:15 PM	2:10 PM	Kemmorie Duncombe (Kirtland Community College), Lisa Brooker (Schoolcraft College)	<i>Join us for an overview of R2T4 and the most recent changes to modules and the best practices for implementation.</i>
Refreshment Break - Beverages & Bidding	2:10 PM	2:30PM		
<b>Interest Sessions</b>	<b>2:30PM</b>	<b>3:25 PM</b>		
Customer Service	2:30PM	3:25 PM	Deb Gossman, College Ave	<i>Customer Service is the act of providing support to both prospective and existing customers-aka our students. In this session we will discuss why customer service is important, the different types of customers, strategies for dealing with customers, and tips and techniques. We will also talk about your real-life situations and how you handled them. Come prepared to learn and share your experiences.</i>
Prison Education Programs	2:30PM	3:25 PM	Andy Spohn (Jackson College), Jill Nutt (Hope College) and Lisa Davis (Delta College)	<i>The FAFSA Simplification Act restored Federal Pell Grant eligibility for incarcerated individuals who are enrolled in an eligible Prison Education Program (PEP), effective July 1, 2023. Whether your institution is trying to decide to participate in a PEP or you are currently in the application process, this session is for you! The presenters will share the basic elements of an eligible PEP, describe the federal PEP application process, and share their experiences from working with this student population</i>

Verification	2:30PM	3:25 PM	Ruth Carlson (Bay College) and Louie Krause (Wayne State Univ)	Learn the basics of verification during this session. We will provide an overview of the verification process and some tips and tricks to streamline your review of the information.
Consumer Information	2:30PM	3:25 PM	Lajanis Allen (Douglas J Aveda Institute) Linda Berlin (Northwestern Michigan College)	We get it....Consumer Information sounds like THE most boring session! However, program reviews are far from boring and we want to help you be prepared. Consumer information compliance is not hard, just tedious. We will take you through the Who? What? When? Where? Why? and How? of consumer information. We can laugh and cry together. But also, together we can brainstorm how to take it to the next level! This is not just compliance. Students need this information. How can we provide it in ways that are timely, accessible and understandable to them?
Certification Insights: NASFAA's Certified Financial Aid Administrator® Program	2:30PM	3:25 PM	Craig Slaughter-MASFAA President (Kenyon)	"NASFAA's Certified Financial Aid Administrator® program is for financial aid professionals who are dedicated to advancing their careers and enhancing their knowledge of Title IV aid administration. Designed to complement your on-the-job expertise, this voluntary certification brings a valuable benchmark to our community, providing the foundation for continued professional development and career growth.  During this session, you will learn more about the benefits of becoming certified, the strategies to prepare for the exam and the ways to maintain your certification. "
Break	3:25 PM	3:45 PM		
<b>Sector Meetings</b>	<b>3:45 PM</b>	<b>4:40 PM</b>	<b>Associate Sector, Private Sector, Proprietary Sector, Public 2-Year, Public 4-Year</b>	
Vender Reception	5:00 PM	6:00 PM		
Dinner On your Own	6:00 PM			
Wine Tasting & Pizza	6:00 PM			
Beer Tasting, Card Games & Pizza	6:00 PM			
Bonfire behind the Inn at Crystal Mountain	8:00 PM			
<b>Tuesday, May 23 2023</b>				
Breakfast Buffet	8:00 AM	9:00 AM		
Interdenominational Prayer Breakfast	8:00 AM	9:00 AM		
Daily Announcements and Special Acknowledgments	8:50 AM	9:00 AM	Steven Foster	
<b>NASFAA Update</b>	<b>9:00 AM</b>	<b>10:00 AM</b>	<b>Guest Speaker Helen Faith (University of Wisconsin-Madison)</b>	Get an update on association activities, professional development and training opportunities, and the volunteer and public policy work of the association. Learn how you can get involved.
Refreshment Break - Beverages & Bidding	10:00 AM	10:30 AM		
<b>Interest Sessions</b>	<b>10:30 AM</b>	<b>11:25 AM</b>		
KHEAA KHESEL: Our Products and Services	10:30 AM	11:25 AM	Chester Priest, KHEAA & KHESLC	Overview of KHEAA KHESEL products and services

Advocacy and You 101: Understanding the What, When, How and Why of Advocacy	10:30 AM	11:25 AM	Will Shaffner (Mohela)	<i>Focusing on the basics of Advocacy, conversations during this session will introduce you to advocacy. Participants will learn who can advocate, and how the process will work. The presentation will show where and how advocacy fits into the overall process of policy formulation, legislation, and then regulation. Participants are encouraged to come with advocacy questions to discuss with the panelist and session participants.</i>
Who's Stepping into Your Shoes: How Succession Planning Can Answer that Questions.	10:30 AM	11:25 AM	Shashanta James (Western Michigan University)	<i>This session will focus on the purpose of succession planning, what challenges may be involved with creating a succession plan, how a good plan may attract talent and retain future leaders by learning how to invest in your current staff. We know how important building a pipeline of staff who may develop into future leaders is in our profession in today's talent search. This session will help you develop your plan.</i>
Institutional scholarships	10:30 AM	11:25 AM	Panel - Linda Berlin (Northwestern Michigan College), Alisha Cederberg (Kalamazoo Valley Community College), Anthony Krolek (Michigan State University), Becca Murphy (Kalamazoo College), and Lindsay McLean (Eastern Michigan University)	<i>Join our panel in exploring scholarship topics: how to maximize the impact of foundation and institutional scholarships in our new world of increased State funds (including last-dollar scholarships); how to support DEIB through scholarships; and what are some best practices in awarding scholarships. Bring your questions and we will go in whatever direction the conversation takes us.</i>
Why Weaponize When You Can Disarm? Building Alliances for Compliance(s)	10:30 AM	11:25 AM	Helen Faith (University of Wisconsin-Madison)	<i>Do you find that the aid office is often the last to know about campus developments that have major impacts on us? Do you feel like the wet blanket at every academic innovation brainstorming shindig? Does your office struggle to get the resources needed to be successful? Hmmm, ever wonder why? Let's be honest—we've probably all been guilty of brandishing the FSA Handbook like a weapon, or going straight to "No" without passing start. Join this session to talk through these and other challenges we've experienced and discuss approaches to support greater success for our offices and ultimately for the students we serve.</i>
<b>MASFAA Update and Book Club</b>	<b>11:45 AM</b>	<b>12:00 PM</b>	<b>Guest Speaker Craig Slaughter</b>	
Lunch	11:45 AM	1:00 PM		
<b>Reflecting on the past and shaping the future</b>	<b>1:00 PM</b>	<b>2:00 PM</b>	<b>Steven Foster - Panel Past Presidents and Future leaders spotlight</b>	<i>Have you ever heard how MSFAA was formed? Are you interested in where we are going? This general session will take a retrospective and futuristic view of MSFAA's impact.</i>
Refreshment Break - Beverages & Bidding	2:00 PM	2:30 PM		
<b>Interest Session</b>	<b>2:30 PM</b>	<b>3:25 PM</b>		
Reengaging Student Borrowers: Starting over for the best possible outcome.	2:30 PM	3:25 PM	Matt Nettleton, Inceptia	<i>As the resume repayment date draws closer, borrowers and schools will be dealing with a much different landscape of repayment than has been seen in past trends. The CARES Act has afforded some relief to all student loan borrowers by bringing them current and eliminating the need for payments. And, that's helping your CDR, for now.</i>  <i>Understanding the ramifications of a mass resume date on student loan repayment can help you understand the impact it may have on your student borrowers and your school. In this express session, we will talk about the challenges this presents for students and schools along with recommendations on steps to take to ease the strain.</i>

Kalamazoo Promise 101 for Financial Aid Professionals	2:30 PM	3:25 PM	Angelita Aguilar, Willo Cain, and Perla Ascencio	<i>The Kalamazoo Promise is a first dollar scholarship &amp; can be applied to over 60 Michigan post-secondary institutions. Join us to learn about the flexibility of the scholarship and how we are empowering scholars to use The Promise on their path to success. We will be sharing tips &amp; tricks to maximize your use of The Kalamazoo Promise school portal to assist in recruiting &amp; leveraging the scholarship as part of your financial aid package.</i>
Strengthening Higher Education to Better Serve Students	2:30 PM	3:25 PM	Ryan Fewins-Bliss Executive Director MCAN	<i>Join MCAN's Executive Director, Ryan Fewins-Bliss, in sharing resources available to support institutions of higher education enroll, retain and complete more students in support of the State's Sixty by 30 goal. Ryan will discuss opportunities that MCAN offers for grant funding, increased capacity for student success, pathway tools for students, professional development and leadership. Participants will leave with lots of ideas for their school and new supports to implement them...and maybe some giveaways as well!</i>
How FA Offices can better serve our students of color	2:30 PM	3:25 PM	Andrew Zerkel (Eastern Michigan University), Kemmorie Duncombe (Kirkland Community College), Shashanta James (Western Michigan University), Felicia Pelto (MiSSG), Michael Williams (Macomb Community College), LJanis Allen (Douglas J Aveda Institute)	<i>Higher education is often filled with barriers students must navigate to be successful. Some of these barriers can be academic, social, or financial. Often, students who have been marginalized and have fewer resources for support experience greater challenges in working to circumvent these obstacles. This session will focus on ways Financial Aid Offices can work to remove institutional and systemic barriers for students of color. The panel will share their lived experiences and discuss ways to enable our students of color opportunities to be successful and reach their academic goals.</i>
Leading with Appreciation: Fostering a Positive Workplace	2:30 PM	3:25 PM	Leadership Class group 2: Jill Tyus-Coates, Mershawn Gayden (Wayne State University), Lori Engel, Derrick Jones (Kalamazoo Valley Community College), Katelyn Raymond, Sarah Borza, Barbara Marsh (Lake Superior State)	<i>Adaptability and Resilience leadership and how to increase positivity.</i>
Break	3:25 PM	3:45 PM		
<b>Interest Sessions</b>	<b>3:45 PM</b>	<b>4:40 PM</b>		
FAFSA simplification and SAI Tool Box	3:45 PM	4:40 PM	David Deboer (Grand Rapids Community College) and Candace Henry-Schroder (West Shore Community College)	<i>Review of resources available to prepare for the new FAFSA. Q &amp; A and Sharing.</i>
Professional Judgements	3:45 PM	4:40 PM	Allyson VanConant (Saginaw Chippewa Tribal College) & Katie Malone (North Central Michigan College)	<i>What is Professional Judgement (PJ)? Come learn about PJ's, learn more about the "regulations" and go through some scenarios with us to test your knowledge and compare what you do at your school to your colleagues.</i>
New State Programs & Then Some!	3:45 PM	4:40 PM	Diann Cosme and Jennifer Maurer	<i>Join Student Scholarships, Grants and Outreach (SSGO) to learn more about the largest funded State financial aid program in Michigan history...the Michigan Achievement Scholarship! In this session, attendees will also have an opportunity to learn more about our newest programs supporting Michigan's Future Educators. Diann and Jennifer are excited to share key highlights from MI Student Aid's statewide outreach efforts in addition to collaborations and training we have on the horizon to support financial aid professionals.</i>
Athletics	3:45 PM	4:40 PM	Jean Balcer (Davenport University) and Leigh McDougall-Smith (Michigan State University)	<i>We encourage you to bring your questions! The session will be a great time for you to ask your questions to our panel about their processes</i>
Reception	5:45 PM	6:15 PM		
Anniversary Celebration Dinner	6:15 PM	7:30 PM		
Entertainment	7:30 PM	10:30 PM	Dueling Pianos and photo booth	
<b>Wednesday, May 24, 2023</b>				
Coffee	8:30 AM	9:30 AM		

The state of college access and success in Michigan	9:30 AM	10:30 AM	<b>Ryan Fewins-Bliss Executive Director MCAN</b>	<i>MCAN's Executive Director Ryan Fewins-Bliss will share the most up-to-date data, policy and state budget information through the lens of the state's 60x30 goal.</i>
State Update	10:30 AM	11:30 AM	<b>Robin Lott, Diane Brewer and Diann Cosme</b>	<i>State updates from Robin Lott, Bureau Director of the Office of Postsecondary Financial Planning – Diane Brewer, Executive Director of Michigan Education Trust and Diann Cosme of Student Scholarships Grants &amp; Outreach.</i>
State Indian Tuition Waiver	11:30 AM	11:45 AM	<b>Melissa Kiesewetter</b>	<i>Michigan Indian Tuition Waiver Update</i>
Brunch	11:45 AM	12:30 PM		
Passing of the Gavel and Closing remarks	11:45 AM	12:30 PM	Steven Foster	